

Baines River Camp offers two rate options:

1. Fully Inclusive Rates
2. Standard Rates

A Community & Conservation Contribution of USD 75 per person per night is added to all invoices.

2018 FULLY INCLUSIVE RATES

Accommodation & safari charges - per person per night sharing

	2017			2018		
	Mar-Jun	Jul-Oct	Nov	Mar-Jun	Jul-Oct	Nov
Explorer Suite & Cottage	USD 600	USD 800	USD 600	USD 600	USD 800	USD 600
Junior Suite	USD 500	USD 700	USD 500	USD 500	USD 700	USD 500

Fully Inclusive Rates cover Accommodation, all meals, standard stocked beverages, 2 safari activities per day, use of camp angling equipment, Cultural village entry, daily laundry, 200MB wireless internet access per stay, early check-in and late check-out (covers general camp facilities, activities and catering; does not guarantee the use of guest accommodation), SES Medical Evacuation Insurance, Royal Aerodrome passenger access fees, Royal Aerodrome transfers, meet & greet service on arrival at Lusaka International Airport, all government taxes, levies and statutory service charges as applicable. **Fully Inclusive Rates do not cover** Community and conservation contributions (see below), private guiding, beauty or wellness treatments, special request beverages, purchases of a personal nature and loss or breakages of angling equipment.

2018 STANDARD RATES

Accommodation & safari charges - per person per night sharing

	2017			2018		
	Mar-Jun	Jul-Oct	Nov	Mar-Jun	Jul-Oct	Nov
Explorer Suite & Cottage	USD 450	USD 600	USD 450	USD 450	USD 600	USD 450
Junior Suite	USD 350	USD 500	USD 350	USD 350	USD 500	USD 350

Standard Rates cover Accommodation, all meals, 2 safari activities per day, daily laundry, 200MB wireless internet access per stay, SES Medical Evacuation Insurance, all government taxes, levies and statutory service charges as applicable. **Standard Rates do not cover** Community and conservation contributions (see below), private guiding, beauty or wellness treatments, beverages, purchases of a personal nature, use of camp angling equipment, Cultural village entry (USD 10 pp), Royal Aerodrome passenger access fees (USD 17.50 pp per arrival and per departure), meet & greet services (USD 30 pp per M&G), early check-in and/or late check-out (USD 150 pp per event. Charges cover general camp facilities, activities and catering. Charges do not guarantee the use of guest accommodation).

Community & Conservation Contributions

A Community & Conservation Contributions of USD 75 is added to all bed nights to cover:

- **Lower Zambezi National Park:** Entry and Activity Permits;
- **Conservation Lower Zambezi:** Contributions for their law enforcement programs and community & conservation projects;
- **BioCarbon Partners:** Carbon emission off-set per bed night for the Carbon Neutrality Program for the Lower Zambezi National Park.

Single Supplement Charges

2017 USD 150 per room per night

2018 USD 200 per room per night

Single supplement charges apply to adults and children, to all room types and all bookings. The Baines' Cottage offers two bedrooms and two bathrooms, private lounge / dining. The Baines' Cottage is subject to both bedrooms being booked for a minimum of 2 guests. Sharing rates apply to the Baines' Cottage when booked for 3 or 4 guests.

General Offers

Children 06 – 12 years receive a 30% discount. Applies to accommodation and safari rates only. CCC and single supplements are not discounted.

Exclusive Use: Bookings from 12 full paying guests are offered exclusive use of the camp at no additional charge, subject to availability at the time of confirmation.

Group Rates are quoted on request for bookings for 8 or more guests.

2017 Special Offer:

Get the 4th Night Free.

Applies to accommodation & safari charges and to single supplement charges. Does not apply to CCC. Any and all subsequent nights are charged at normal rates.

2018 Special Offers:

Introducing: Free Flights.

For bookings for 4 or more nights, we will include your scheduled return flights between Lusaka and the Royal Aerodrome. Cannot be combined with the "3rd Night Free" offer.

Book before 01 April 2018 and get the 3rd Night Free.

Applies to accommodation & safari charges and to single supplement charges. Does not apply to CCC. Any and all subsequent nights are charged at normal rates. Cannot be combined with the "Free Flights offer".

General Terms and Conditions of Sale apply to all bookings. Additional terms may apply to special offers, specifically negotiated rates etcetera.

GENERAL TERMS & CONDITIONS OF SALE

Kiubo Safaris Limited trades under the name "Baines' River Camp". When reference is made to "Baines' River Camp", this includes Kiubo Safaris Limited, its shareholders, directors, employees and representatives. These General Terms and Conditions apply to all visitors to Baines' River Camp and to all entities making or confirming visitor bookings at Baines' River Camp. It is the responsibility of the entity that makes or confirms the booking with Baines' River Camp to ensure that all visitors are aware of these General Terms and Conditions of Sale.

Section A Rates

- 1 All accommodation rates are quoted **per person per night**. Single supplement charges apply to all rooms and all guests if only one person is booked into a room.
- 2 The **Baines Family Cottage**, is subject to booking both bedrooms: min 2 guests. Single supplement charges apply if less than 3 guests.
- 3 All bookings are subject to a minimum stay of 2 consecutive nights.
- 4 Services are quoted inclusive of 16% VAT, 1.5% Tourism Levy, 10% Statutory Service Charge as applicable.
- 5 **CCC** - A non-commissionable community and conservation contribution per person per night is added to all bed nights. No exceptions.
- 6 **Children** between 06 and 12 are accommodated at reduced rates. Max 1 per every full paying adult in a booking. From 13 years of age normal (adult) rates apply.
- 7 **Bona fide pilots, guides, tour leaders** are accommodated at reduced **Pilot & Guide Rates** unless guest accommodation is specifically requested and booked for a pilot, guide or tour leader. Inclusions & exclusions for Standard Rates apply to Pilot & Guide Rates. Max 1 per every 4 full paying guests and maximum 2 per booking.
- 8 Any services included in the applicable rate, CCC or any special offer and not used by the traveller are not refundable or available for a credit.
- 9 Baines' River Camp reserves the right to amend its rates and these terms & conditions without prior notice. Confirmed bookings will be honoured at all times.

Section B Booking, Payment & Cancellation Policy

- 1 **Provisional bookings:**
 - a) > 30 days out: Provisional bookings for arrival more than 30 days out are automatically **released after 7 days**.
 - b) 30 days < out: Provisional bookings for arrival 30 days or less out are automatically **released after 72 hours**.
- 2 **Confirmation of Accommodation at Baines' River Camp:** Once a reservation has been confirmed by the client in writing, our cancellation policy will apply. Baines' River Camp will confirm a reservation subject to the following policy:
 - a) > 60 days out: Receipt of a 25% non-refundable deposit of the total invoiced amount within 5 business / banking days from written confirmation by the client or forwarding of the deposit request by Baines' River Camp, whichever is the later. Balance payment is due 30 days before arrival.
 - b) 60 days or less out: Receipt of 100% of the total invoiced amount within 5 business / banking days from written confirmation, but at least before arrival. Late payment of deposits or balance payments will result in bookings becoming subject to reconfirmation and may result in cancellation.
- 3 **Confirmation of Third Party Services:** Reservations for additional services (transfers etc.) that have been made on behalf of the client, can only be confirmed upon receipt of payment in full for such services. The terms and conditions, booking and cancellation policies of the third party service provider apply.
- 4 **Installments:**
 - a) All bookings confirmed at more than 60 days prior to arrival are subject to a **single deposit payment** as specified above and a **single balance payment** of the total invoiced amount that remains outstanding. Balance payments must be received no less than 30 days prior to arrival of the client.
 - b) All bookings confirmed less than 60 days out are subject to a single payment of the total invoiced amount at confirmation.
- 5 **Currency:** Services are invoiced and payable in United States Dollars. Zambian residents may pay in Zambian Kwacha. For payment in Zambian Kwacha, receipts of payment will be credited to the booking in USD at the RoE of the receiving bank on date of receipt.
- 6 **Remittance:** Copies of all remittance advices must be forwarded to our reservations office via email: reservations@bainesrivercamp.com.
- 7 **Bank Charges:** All bank charges are for the account of the client. Payments must be made Free of Exchange. Accommodation, third party services and other disbursements must be paid via Electronic Fund Transfer. For payment of these services via credit card, a 5.27% surcharge applies. In the event that a booking is paid in more than the installments as specified above, any deductions incurred for receipt of the additional payments by Baines' River Camp will be for the account of the guest.
- 8 **Check-out:** Payment of any and all extras are to be settled prior to departure. Extras can be settled in USD or via credit card (Visa, MasterCard, and American Express).
- 9 Payment of accommodation, transfers and any disbursements via credit card is subject to a 5.27% surcharge.
- 10 **Cancellation:** In the event of a cancellation, the following charges and conditions will apply:
 - a) Accommodation at Baines' River Camp:

· Cancellation from date of confirmation up to 30 days prior to arrival:	25% per proforma invoice will be charged.
· Cancellation 14 – 29 days prior to arrival:	50% per proforma invoice will be charged.
· Cancellation less than 14 days prior to arrival:	100% per proforma invoice will be charged.
 - b) Confirmed additional services as referred to under 3: 100% per proforma invoice will be charged.
 - c) All cancellations must be made in writing to our reservations office. Baines' River Camp will take compassionate circumstances into account at its own discretion. In such event, clients may re-schedule their stay once within 12 months of the original date of arrival. Payments received will be credited to such re-scheduled booking. Credits are not transferrable from the principal traveller(s). A surplus will not be refunded. Rate increases apply.
- 11 **Refunds:** In the event that a refund is due, this will be paid via bank transfer. Any cost incurred by Kiubo Safaris Limited T/A Baines' River Camp for the initial receipt of the funds and any bank charges applicable to the refund will be borne by the client.

Section C Additional Conditions & Policies

- 1 All guests are required to complete and sign the **Guest Detail and Indemnity Form** on arrival.
- 2 **Safari** activities and visits to a safari area and/or a safari camp, place visitors in close proximity to wild animals and expose visitors to the hazards of such environment. Whilst every care is taken by Baines' River Camp to avoid any incident, Baines' River Camp bears no responsibility whatsoever for any loss, injury, illness, death, delays, cancellations or changes to an itinerary and retains the right to alter, amend or cancel any part of a safari at Baines' River Camp with just reason.
- 3 For safari activities, guests are required to bring their personal binoculars, cameras, fishing rods and respective accessories. Angling tackle can be purchased or hired on a limited basis from Baines' River Camp. Rental of angling tackle does not cover breakages.
- 4 **Baines' River Camp** accommodates **children from 6 years** and older. No exceptions. Further age restrictions apply for safari activities:
 - a) Game drives and motorised boating activities: all ages
 - b) Canoeing safaris: 12 years
 - c) Walking safaris: 14 years
- 5 **Guests** may check in from **13h00**. Guests have to check out before **11h00**. Early arrival at the camp prior to standard check-in time and/or late departure from the camp after standard check-out time, may be subject to additional charges in accordance with the rate type. Early check-in and Late check-out charges / bookings cover use of public camp facilities, activities and catering as per the rate type but does not guarantee use of private guest accommodation.
- 6 On request, passenger transfers within Zambia can be arranged on behalf of guests to and from the camp. Baines' River Camp does not act as an agent for such services and cannot be held responsible for any accidents, incidents, delays or cancellations of such services by a third party service provider.
- 7 It is the responsibility of each visitor to Baines' River Camp to ensure that adequate and comprehensive **travel insurance** is in place from the time of confirmation of a booking at Baines' River Camp and that details of such insurance are available during the time of travel. Such travel insurance must cover the visitor against all risks including but not limited to costs of cancellation and curtailment, damage, delay, evacuation, medical treatment, hospitalization, illness, inconvenience, injury, loss, repatriation and theft. Baines' River Camp cannot accept any liability for any of these events under any circumstances. All visitors to Baines' River Camp are covered for medical evacuation by air to Lusaka. Evacuation by air is only possible during daylight hours as stipulated by the Civil Aviation Authority. This insurance does not cover medical expenses and may be subject to agreement of the injured party to be treated at a private hospital as directed by the medical evacuation services, at the cost of the injured party.
- 8 **Visitors** are recommended to check with their Foreign Offices, Consular section and travel agent for current visa requirements, travel, health and safety advisories. Medical: A) We recommend that travellers to Africa keep all inoculations for tropical diseases up to date. B) Zambia is a malaria area. Travelers must seek advice from their doctor and/or travel clinic on the use of anti-malarial prophylactics.
- 9 **Where** reference is made to "days", this refers to calendar days unless specifically stipulated otherwise.